PRODUCT RECAL

Product Safety Australia (PSA) Recall Report for Q4 - 2018

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General information on Product Safety Australia

Under Australian Consumer Law (ACL), suppliers are required to notify the Commonwealth Minister responsible for competition and consumer policy within two days of initiating a voluntary recall action.

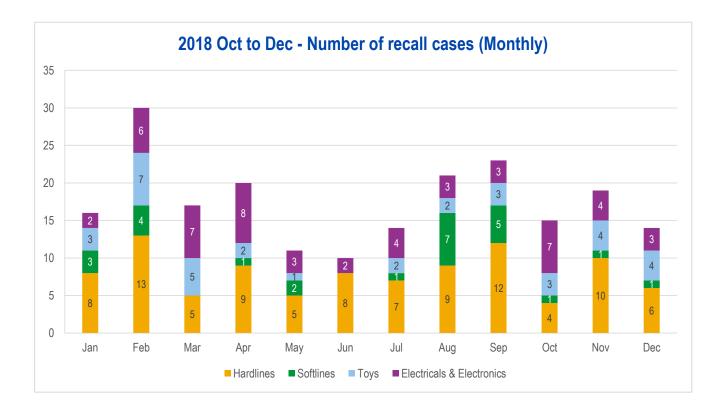
Suppliers generally understand that voluntary recall actions may include:

- stopping the supply of a product
- informing relevant authorities of the problem
- warning consumers of the hazard the product presents
- offering consumers, a remedy in the form of a repair, replacement or refund.
- Depending on the product, suppliers may also need to notify a specialist Commonwealth regulator, or a state and territory electrical and gas safety authority of the recall.

Suppliers must also issue a recall notification to any person outside Australia that they have supplied the affected goods to. The recall notification must state that the goods are subject to a recall, and, if they contain a defect, have a dangerous characteristic, or do not comply with a prescribed consumer product safety standard, set out the nature of the defect or non-compliance. Within 10 days of issuing the notification to relevant overseas recipients, suppliers must provide a copy of the notification to the responsible Commonwealth Minister.

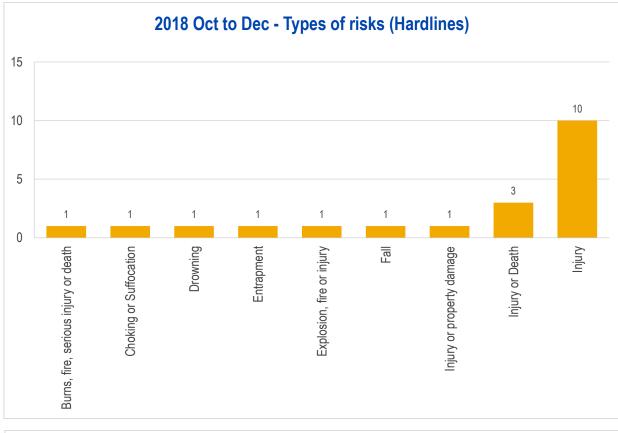


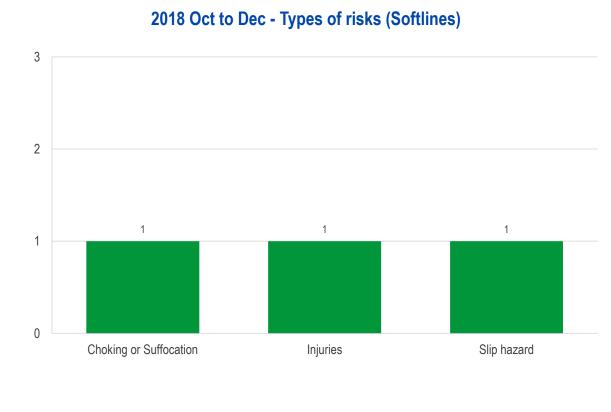
| Recall Cases by Product Lines | | | | | | | | | | | | |
|-------------------------------|---------|-----|---------|-----|---------|-----|---------|-----|-----|-----|-----|-----|
| Product Lines | Q1 2018 | | Q2 2018 | | Q3 2018 | | Q4 2018 | | | | | |
| | Jan | Feb | Mar | Apr | Мау | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
| Hardlines | 8 | 13 | 5 | 9 | 5 | 8 | 7 | 9 | 12 | 4 | 10 | 6 |
| Softlines | 3 | 4 | 0 | 1 | 2 | 0 | 1 | 7 | 5 | 1 | 1 | 1 |
| Toys | 3 | 7 | 5 | 2 | 1 | 0 | 2 | 2 | 3 | 3 | 4 | 4 |
| Electrical and Electronics | 2 | 6 | 7 | 8 | 3 | 2 | 4 | 3 | 3 | 7 | 4 | 3 |



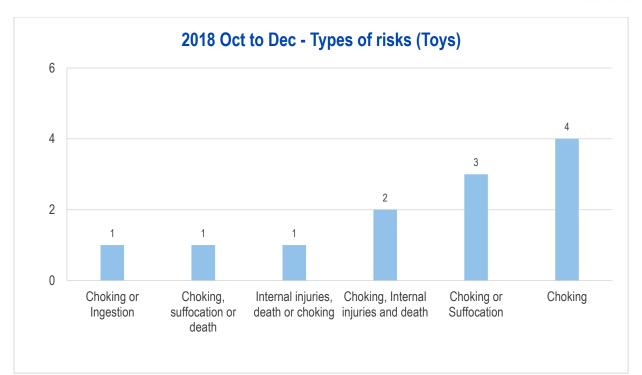


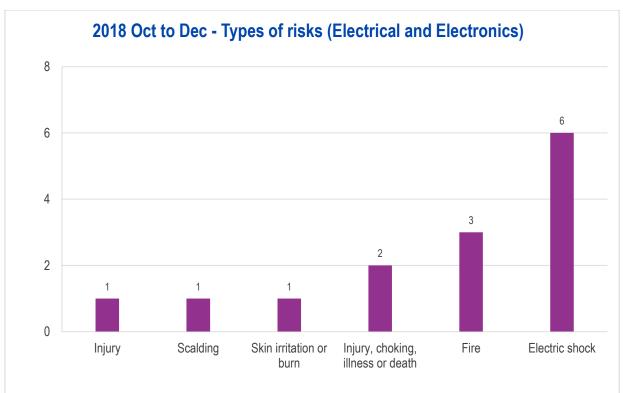
Types of Risks











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Recall Case Study – Hardlines

| Recall No. | Product | Danger / Risk | Remedy |
|------------|--|--|--------|
| 2018/17161 | Froduct name: Christmas Wreath Candle Holder | Death or serious injury hazard The wreath surrounding the candle holder could catch fire and remain alight longer than permitted by the permanent ban 'Consumer Protection Notice No.12 of 2011 - Permanent ban on combustible candle holders'. Potential burns or fire causing property damage. Serious injury or death could occur. | Refund |
| 2018/17183 | Product name: Extendable Dining Table | Injury hazard Customer reports of the extension piece in the extendable dining table detaching from the rails and falling. Risk of injury from falling extension piece. | Refund |

Recall Case Study – Softlines

| Recall No. | Product | Danger / Risk | Remedy |
|------------|--|---|---------------------|
| 2018/16990 | Image: state | Entanglement hazard If one or more of the stripes becomes detached and is not noticed, the swim wear may get caught on an object or either the child or another child may become entangled in the loop of the detached stripes. | Repair or refund |



| 2018/17064 | | Slip hazard | Refund |
|------------|------------------------------|--|--------|
| | | The thong sole surface may present a slip | |
| | Product name: Thong slippers | hazard. | |

Recall Case Study – Toys

| Recall No. | Product | Danger / Risk | Remedy |
|------------|---|--|----------------------|
| 2018/17218 | Product name: Glitter Balls Beach Ball | Choking, death or internal injuries hazard The product contains small beads and pellets, which may be inhaled during inflation or deflation. Inhaling the beads or pellets can lead to choking, internal injuries and even death. | Refund |
| 2018/17021 | Product name: Musical Baby Bonding Kit | Choking or suffocation hazard If the small parts are loose, they may get lodged in an infant's throat, and pose a choking or suffocation hazard. | Refund and return |

Recall Case Study – Electrical and Electronics

| Recall No. | Product | Danger / Risk | Remedy |
|------------|---|---|--------|
| 2018/16569 | Product name: 4 Port USB Travel Charger | Electric shock hazard The main body of the USB travel charger may become separated from the detachable 2-pin plug, leaving the 2-pin plug in the electrical socket. If this happens, live pins will be exposed. | Refund |



| 2018/16673 | | Fire and Electric shock hazard | Refund |
|------------|------------------------------------|---|--------|
| | | The product does not comply with relevant electrical safety standards and can overheat. | |
| | Product name: USB Charging Station | | |



Reference Links

Recent Product Safety Australia Recall: http://www.recalls.gov.au/content/index.phtml/itemId/952401

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Source: Product Safety Australia, www.recalls.gov.au



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